Troubleshooting

Suspected malfunctions are often due to causes that the operators can fix themselves. Therefore check the product using this section. In most cases, the problem can be solved quickly.



WARNING! Only perform the steps described in these instructions! All further inspection, maintenance and repair work must be performed by an authorised service centre or a similarly qualified specialist if you cannot solve the problem yourself!

Problem	Possible cause	Solution
Engine does not start	Tank empty?	Fill the fuel tank.
	Incorrect starting procedure?	Follow the engine starting procedure.
	Spark plug connector not firmly attached?	Attach the spark plug connector firmly.
	Spark plug connector is dirty?	Clean the spark plug connector.
	Excess fuel in the combustion chamber?	Pull the choke knob and start engine several times. If the engine does not start: remove spark plug and dry off electrode.

Problem	Possible cause	Solution
	Spark plug is soiled (tip is rusted)?	Clean spark plug.
	Primer has been pressed at cold start?	Press the primer 6 times. Follow the engine starting procedure.
	Distance from electrode to spark plug too great?	Set gap between electrodes between 0.6-0.7 mm.
	Incorrect fuel or incorrect mixture?	Stop the engine and empty tank, then fill up with the correct mixture of fuel to oil (40:1).

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Troubleshooting

Problem	Possible cause	Solution
Engine does not reach the maximum speed.	Air filter is soiled?	Clean the air filter.
	Spark plug is soiled (tip is rusted)?	Clean spark plug.
	Incorrect fuel or incorrect mixture?	Stop the engine and empty tank, then fill up with the correct mixture of fuel to oil (40:1).
	Carburetor setting not correct?	Have a qualified person adjust the carburetor.
Excess smoke from the engine.	Incorrect fuel or incorrect mixture?	Stop the engine and empty tank, then fill up with the correct mixture of fuel to oil (40:1).
Chain does not start.	Chain brake engaged?	Disengage chain brake.
Chain starts up before throttle trigger is pressed.	Chain brake is not engaged?	Engage chain brake.
	Idling speed too high?	Press throttle trigger again slightly after starting.
Insufficient chain lubrication/ grease.	The saw chain oil tank empty?	Fill up saw chain oil.
	Oiling port clogged?	Clean oiling port.
	Incorrect saw chain lubrication setting?	Increase the saw chain lubrication.